

# ETS 3 Licencing

## How to order and activate (unlock) ETS<sup>®</sup>3 Packages

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## 1 Introduction

- Together with ETS<sup>®</sup>3, EIBA introduces a new licencing scheme. Please read this text to find out:
  - which “Packages” you can order licences for;
  - how to order a licence;
  - the steps for preparing and obtaining an licence to unlock your ETS 3 software.
- To obtain a commercial licence for ETS2, you had to buy the CD-ROM with the software. Today, for ETS 3, this CD-ROM is offered free of charge (only handling or shipping charges may apply).
- So what you order for ETS 3 from EIBA, is in fact the Licence (or Licence Key) to unlock or activate a Package, that is (some part of) one or more of the ETS 3 tools on the CD-ROM.
- A separate Licence (or Licence Key) is needed for every such Package you wish to activate and use, and for every PC you wish to use it on!

## 2 What you can order *(overview of the ETS 3 Packages you can licence)*

### 2.1 ETS 3 Tester

- With ETS 3 Tester, you may get the flavour of ETS 3 Starter without a licence fee. See below.

## 2.2 ETS 3 Starter

- ETS 3 Starter allows easy configuration of standard functions in smaller KNX / EIB projects.
- For up-to-date price information, contact [sales@eiba.com](mailto:sales@eiba.com), or check [www.eiba.com/pricelist](http://www.eiba.com/pricelist).

Package	Operational Mode	Limitations	Ordering
-	Tester	<ul style="list-style-type: none"> <li>• no reports can be printed</li> <li>• no "on-line" access to the KNX / EIB bus</li> </ul>	<ul style="list-style-type: none"> <li>• no licence fee!</li> <li>• ETS 3 Tester cannot be ordered separately.</li> </ul>
-	30-day Trial	<ul style="list-style-type: none"> <li>• nearly full Starter functionality during 30 days after installation!</li> <li>• no reports can be printed</li> </ul>	<ul style="list-style-type: none"> <li>• no licence fee!</li> <li>• ETS 3 Starter / Trial cannot be ordered separately.</li> </ul>
<b>ETS 3 Starter</b>	full	<ul style="list-style-type: none"> <li>• full, unlimited Starter functionality</li> </ul>	<ul style="list-style-type: none"> <li>• see section 2. below</li> </ul>

## 2.3 ETS 3 Professional

- ETS 3 Professional is the powerful tool for the design, configuration and diagnostics of KNX / EIB projects for the trained professional, and the direct successor to ETS2.
- For up-to-date price information, contact [sales@eiba.com](mailto:sales@eiba.com), or check [www.eiba.com/pricelist](http://www.eiba.com/pricelist).

Package	Operational Mode	Limitations	Ordering
-	Demo	<ul style="list-style-type: none"> <li>• project size limited to 20 devices</li> <li>• no "on-line" access to the KNX / EIB bus</li> <li>• no reports can be printed</li> </ul>	<ul style="list-style-type: none"> <li>• no licence fee!</li> <li>• ETS 3 Professional / Demo cannot be ordered separately.</li> </ul>
<b>ETS 3 Professional</b>	full	<ul style="list-style-type: none"> <li>• full, unlimited Professional functionality</li> </ul>	
<b>ETS 3 Professional - Trainee</b>	Trainee	<ul style="list-style-type: none"> <li>• project size limited to 20 devices</li> <li>• activation limited to 6 months</li> </ul>	<ul style="list-style-type: none"> <li>• Order this package to unlock the ETS 3 Professional functionality in Trainee mode (1 project, max. 20 devices) for a duration of 6 months.</li> </ul>
<b>ETS 3 Professional - Supplementary</b>	Supplementary Licence	<ul style="list-style-type: none"> <li>• no reports can be printed</li> </ul>	<ul style="list-style-type: none"> <li>• Order this package to unlock the ETS 3 Professional functionality for usage on a</li> </ul>

Package	Operational Mode	Limitations	Ordering
			supplementary (usually laptop) "commissioning PC" (no Reports; max. 2 Supplementary Licences may be obtained for each full ETS 3 Professional Licence.)

### 3 How to order a Licence for a Package *(information and overview)*

If you wish to order one or more Licences for one or more of the above Packages, you must submit one Licence Request to EIBA for each Licence.

#### To submit a Licence Request to EIBA, proceed as follows:

1. Prepare the Licence Request(s) as described in section 3. below.
2. Send the Licence Request(s) to EIBA.  
A Licence Request may be sent to EIBA (or "submitted") via normal mail, e-mail or fax (and in future: the EIBA internet website).
3. EIBA then returns you a *temporary* Licence File (via e-mail) or Licence Key (via normal mail or fax), with which you can unlock the requested Package for 30 days.  
Together with the temporary Licence File or Licence Key, you will receive a Dispatch Note / Pro Forma Invoice, inviting you to pay the appropriate sum, corresponding to your order.
4. After receiving your payment, EIBA sends you the final Licence File (via e-mail) or Licence Key (via normal mail or fax), with which you can unlock the requested Package fully (as specified in the Package Description).  
Together with the final Licence File or Licence Key, you will receive the actual Invoice.

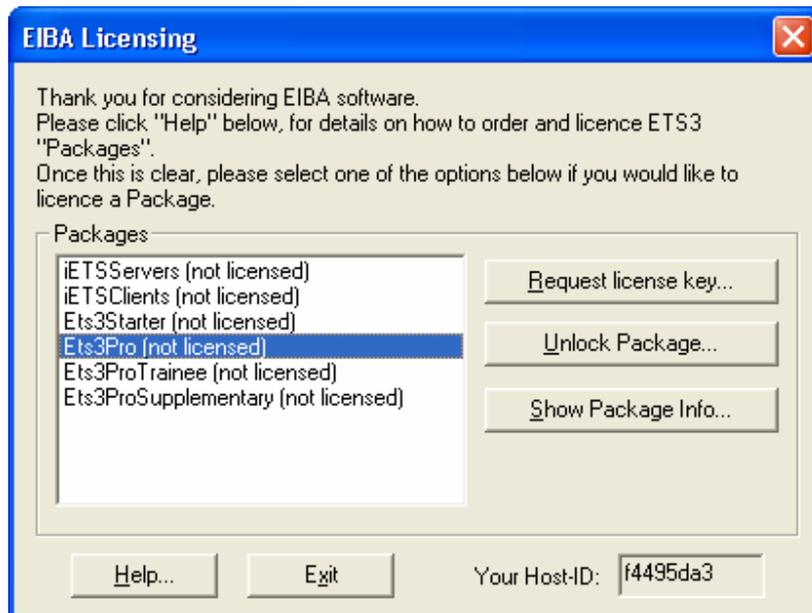
### 4 How to make a Licence Request *(detailed steps – 1)*

To allow EIBA to send you a Licence File (or Licence Key) to unlock your package, EIBA needs the following information, which you send to us in a Licence Request:

- the Package you wish to order and unlock;
- the "Host-ID" of the PC on which you wish to unlock and use the Package;
- you (or you company's) address and reference information.

#### To prepare a Licence Request to send to EIBA, proceed as follows:

1. After installing ETS 3 (Starter or Professional), go to the menu item Help / Licencing and start the ETS 3 Licencing tool. The dialog window "EIBA Licencing" is shown.



2. In the dialog window "EIBA Licencing", select the package you wish to order.
  - Note: at the bottom of this window, the "Host-ID" of the PC you are currently working on is shown.
3. Click the *Request Licence Key* button. The dialog window "EIBA Licence Key Request" is shown. The package you had selected is already filled in.

4. Carefully fill in all fields in this form, with all your appropriate address and reference data.

- Watch out for the following special fields:

a. Host-ID

This ID ("Identifier") identifies the PC on which the Package must be unlocked for use. **Be sure to enter the Host-ID of the correct PC!**

The Host-ID for the PC you are now working on, is shown automatically.

**If you are preparing a Licence Request here, but want to unlock the Package on another PC, you must enter this other PC's Host-ID.** You find it by repeating the steps 1 and 2 above on that PC.

b. Licence Number

**Only fill this in if you already possess a valid ETS licence!** (Possibly ETS1, ETS2 or ETS 3.) Otherwise, leave this field blank.

Your old ETS Licence Number has the following numeric format:

0xx-xx-xxxxxxxx

If applicable, EIBA will use this reference to keep your customer file up to date, and to determine possible rebate conditions.

5. Carefully specify how you want to receive the Licence File (e-mail) or Licence Key (mail or fax).

- Note: **whether you receive a Licence File or a Licence Key to unlock your requested Package, depends only on the way this Licence is transferred to you. Both ways are equivalent to unlock your package.**

6. Still on the same form dialog, confirm your agreement to the Licence Agreement conditions, and the VAT conditions (if applicable).

7. Now, you are ready to create your Licence Request. This is a text which contains all the data you have just entered.

- You can directly e-mail it to EIBA, by clicking the button *email to EIBA*.
- Alternatively, you can save the text locally in a separate file, by clicking the button *Save locally*. You can email, print or fax this file later, at your convenience.

## 5 How to Unlock your Package

(detailed steps – 2)

When you have received the requested Licence Key or Licence File from EIBA, you are ready to unlock the Package.

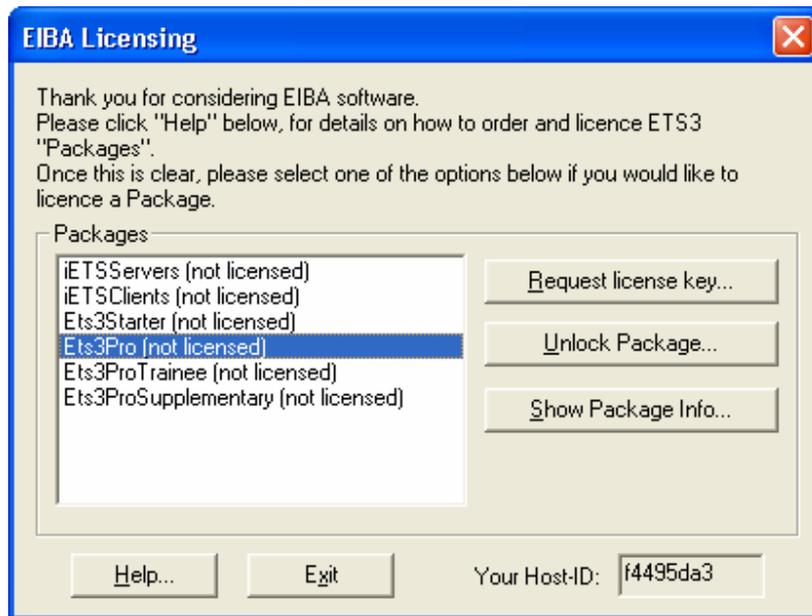
- Note: **this procedure is the same for a temporary Licence (before payment) as well as the final Licence (after payment).**

### To unlock a Package, proceed as follows:

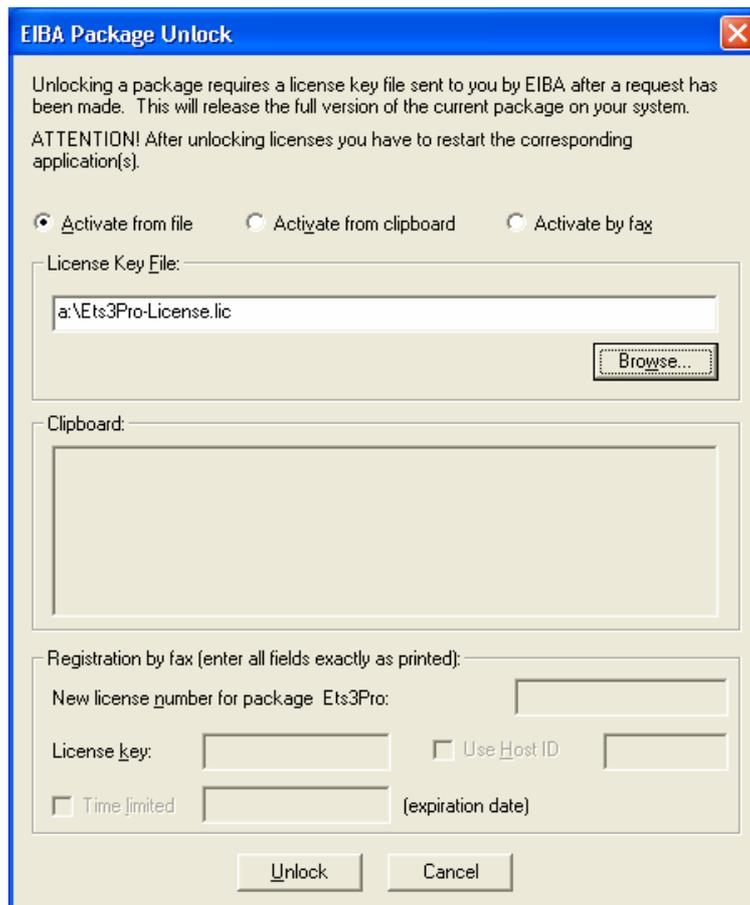
1. Perform the following steps on the PC on which the Package must be unlocked and used.

- Note: **this must be the same PC for which you have specified the Host-ID on your Licence Request!**

2. After installing ETS 3 (Starter or Professional), go to the menu item Help / Licencing and start the ETS 3 Licencing tool. The dialog window "EIBA Licencing" is shown.



3. Select the appropriate Package (identical to the one you had requested a Licence for!), and click the *Unlock Package* button. The dialog window "EIBA Package Unlock" is shown.



4. In the "EIBA Package Unlock" window, first select the suitable activation method, and then enter the Licence data:
  - "Activate from file"

If you have received a ".lic" Licence File via e-mail or Internet, this is the easiest way.

In the field *Licence Key File*, click the *Browse* button, then find and select the right ".lic" file.
  - "Activate from clipboard"

If you have copied the exact License File contents to the Windows clipboard (either from file or more commonly from an e-mail), you can use this option to unlock the package.
  - "Activate by fax" (also for normal mail!)

In case you have received a Licence Key by fax (or normal mail), go to the *Registration by fax* box in the "EIBA Package Unlock" window, and fill in the fields Licence number, Licence Key, and Time Limited (if applicable); also check the box Use Host ID (if applicable).
  - Note: **these fields must be entered exactly as printed on the fax or mail (Dispatch Note or Invoice), which you have received from EIBA!** Otherwise, the Package will not be unlocked.
5. Proceed to unlock the Package, by clicking the *Unlock* button.

## 6 Special Cases

- In case you have to switch to new PC hardware: please contact [sales@eiba.com](mailto:sales@eiba.com) and ask for a replacement Licence File or Key for an existing license.